

**to supply information & communication technology (ict) services**

The central bureau of statistics (CBS) wishes to receive proposals for the supply of ICT services. The services required and the overall requirements are detailed in the tender attachments.

**1. The services required**

To provide high-standard information and communications technology (ICT) services in various fields, including communications, system, databases, graphic design, general technological consultation, etc., as the need arises and ordered ahead of time.

**2. Choice of the winning supplier**

The proposal that is accepted will meet the tender's threshold conditions and will have received the highest weighted mark, according to the details stated in the tender forms.

**3. Contract period**

The contract period is a year from the date of signing the agreement. The CBS retains the option to extend the period, on its own exclusive discretion, for three additional years. Afterwards the CBS will be able to extend the contract, with the agreement of both parties.

**4. Threshold Conditions**

The bidder must meet the following conditions:

**4.1 General Threshold Conditions**

- To be legally registered corporation
- Not to have any debts to the companies register
- To maintain bookkeeping practices as required by law
- To have a clean record according to the Law of Foreign Workers and the Law for Minimum Wages
- Registration for participation in the tender.
- Presentation of a bank guarantee in the amount of NIS 15,000, valid until Wednesday, September 10, 2012 (Tishri 24, 5773)

**4.2 Professional Threshold Conditions**

- The bidder must have at least 3 years' experience in the provision of lateral service in an organization, in Israel, of similar size to the CBS (1,000 work stations and 100 servers) in the sphere of system services, communications and Microsoft products.
- The bidder must have supported at least 4 clients in the high-technology sphere in Israel, during one year in the last three years.
- The bidder must serve for at least one client in Israel (with at least 1,000 users and at least 100 servers) as the main supplier of complex special ICT services in the last three years.
- The bidder must employ a least 30 staff with experience in providing support and maintenance of the products found in the CBS.
- The bidder must be capable of providing expert services for each one of the main products in the tender, by itself or through a secondary supplier. The party appointed to deal with each product must be a specialist with at least 3 years' experience in handling it. Microsoft products will be dealt with by the actual bidder.
- For implementing this tender, the bidder must appoint:
  1. A project manager with at least five years' experience in managing ICT projects, and in fulfilling a similar role to what is required in this tender, in organizing over 1,000 computers and over 100 servers, the project manager must be an employee of the bidder, with experience in the management, synchronization and coordination of various teams, in the building of a work plan for implementation, definition of stages, coordination vis-à-vis the client, and carrying out acceptance inspections.
  2. At least one staffer (a least 3 years in the bidder's employ) who provides CTO-standard services similar to what is required in this tender, organizing over 1,000 computers and over 100 servers. The bidder must be of the highest standard, a professional in ICT, new technologies, strategy choices, etc., who will provide services to the director of the department or his deputy, as required.

**5. Viewing, Registration and Presentation of Questions for the Tender**

The main points in the tender may be viewed at the website of the CBS at [www.cbs.gov.il](http://www.cbs.gov.il). A corporation wishing to participate in the tender will be required to register. All this is detailed in the main tender documents.

**6. Submission of Proposals**

- Proposals must be submitted in Hebrew, in 4 (four) copies, attaching all the documents proving that the bidder meets the threshold conditions. This is all stated in detail in the tender documents.
- The bid will be submitted in an envelope without and identifying indication or mark on it, only "Tender 7/2012".
- The envelope with all the signed documentation that is required (including the specification, the agreement and the other attachments and the price proposal that will be presented in a separate, closed envelope) has to be placed in the tender box of the CBS, 66 Kanfei Nesharim Street, corner of Baki Street, Givat Shaul, Jerusalem (entrance floor).
- The deadline for submission of bids: Wednesday, July 4, 2012 (Tammuz 14, 5772) at 12 noon.